



# FACE TO FACE REQUIREMENTS UPDATE

- CMS broadened access to virtual services during the current public health emergency caused by the novel coronavirus (COVID-19) outbreak.
- The patient's home can now be an originating site.
- Physicians and certain non-physician practitioners (including: nurse practitioners, physician assistants, and certified nurse midwives) who are certifying Medicare eligibility can virtually meet the **F2F** encounter requirement for homebound status and medical necessity.
- All other requirements for the **F2F** documentation remain unchanged.
- The telehealth visit must include audio and video capabilities that are used for two-way, real-time interactive communication.  
For example: Skype, Facetime, WhatsApp.